

Financial Assistance Program—Plain Language Summary

Johnson Regional Medical Center's goal is to improve the health of our community. As part of our mission, Johnson Regional has a Financial Assistance Program (FAP) for our patients who are financially unable to pay for emergency or other medically necessary care. A patient determined to be eligible for financial assistance will not be charged more for emergency or other medically necessary care than the amounts generally charged to patients who have insurance covering such care.

Eligibility Requirements for Financial Assistance Program:

- 1) Cooperation of the applicant during the application process.
- 2) Patient must be an Arkansas resident for the last six months.
- 3) If referred to the Hospital Financial Assistance Program, patient must cooperate in seeking other resources for payment.
- 4) Patient must cooperate with requests of information from your insurance carrier and provide requested insurance information before timely filing requirements have expired.
- 5) Annual income must be below 200% of the most recently published Federal Poverty Guidelines, or if annual income is in excess of 200% but not exceeding 300% of the Federal Poverty Guidelines, a sliding scale will apply based on income and the number of people in the household.

How to Apply for Financial Assistance

Individuals can apply for financial assistance by doing one of the following:

1. Obtaining a paper financial assistance application form (with instructions on how to complete the form and the required documentation needed to submit) free of charge. Visit the hospital Business Office located at 1100 E. Poplar or at the registration desk in the hospital, to pick up an application, or call a Customer Service Representative at (479) 754-5404, to have an application mailed to you.
2. Download and print a financial assistance application from our website, JRMC.com, JRMC | Billing Services| Financial Assistance Application.

Customer Service Representatives will be available to assist patients at the above phone numbers with questions on how to complete financial assistance applications.

Additional Information

We hope this information has been helpful for you. To learn more about financial assistance, or if you have any questions about the Johnson Regional Medical Center's Financial Assistance Program, please contact a Customer Service Representative at (479) 754-5404.